

For any suggestions or complaints, please feel free to contact us through any of the the following methods.

### Central Contact Point

Mr. Syed Raza Hasan Abedi  
Tel number (852) 28400632  
Facsimile (852) 2810-4477  
Email: abedi@hbzhongkong.com

### Contact Information at branch level

#### Facsimile

**Central Branch** :25418950  
**Kowloon Branch** : 23757629  
**Lai Chi Kok Branch** : 2480 0804  
**Kwun Tong Branch** : 2389 2705  
**Hung Hom Branch** : 2627 1135

#### Letter

##### Central Branch

1701-05, Wing On House,  
71, Des Voeux Road, Central, Hong Kong  
email : mainoffice@hbzhongkong.com

##### Kowloon Branch

Suite 1220, Lippo Sun Plaza, 28,  
Canton Road,, T.S.T. Kowloon Hong  
Kong  
email : kowloon@hbzhongkong.com

##### Lai Chi Kok Branch

Unit C, 25/F Billion Plaza II, 10 Cheung  
Yue Street, Lai Chi Kok, Kowloon,  
Hong Kong  
email : laichikok@hbzhongkong.com

##### Kwun Tong Branch

Room G 29/F, Legend Tower, 7 Shing  
Yip Street, Kwun Tong, Kowloon, Hong Kong  
email : kwuntong@hbzhongkong.com

##### Hung Hom Branch

805, 8/F,Hung Hom Commercial Centre "B"  
37, Ma Tau Wai Road, Hung Hom, Hong Kong  
email : hunghom@hbzhongkong.com

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# How To Lodge Complaints

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**Habib Bank Zurich (Hong Kong) Limited**  
**a Restricted Licence Bank**

At Habib Bank Zurich (Hong Kong) Limited, a Restricted Licence Bank, customers mean our business and customer satisfaction is essential to our reputation and professionalism. It is our promise, which we would always like to keep as one of our top priorities. To fully achieve it, we need your views and feedback on our products and services.

All comments /complaints /queries received will be treated with strict confidentiality.

Please provide brief details below. Please attach additional papers or files, if necessary.


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Contact Number:

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Account Number:

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Contact Person:

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Customer Signature:

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Date:

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**Customer Information**

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Customer Name:

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