

For any suggestion or complaints please feel free to contact any of our Branch Managers as below or write to us at compliance@hbzhongkong.com

- **Facsimile:**

Hong Kong Office : 2541 8950
Kowloon Branch : 2375 7629
Lai Chi Kok Branch :2480 0804
Kwun Tong Branch :2389 2705
Hung Hom Branch :2627 1135

- **Letter**

Hong Kong Office

1701-05, Wing On House,
71, Des Voeux Road, Central, Hong Kong
email : mainoffice@hbzhongkong.com

Kowloon Branch

Suite 1220, Lippo sun Plaza, 28, Canton Road,, T.S.T. Kowloon Hong Kong
email : kowloon@hbzhongkong.com

Lai Chi Kok Branch

Unit C, 25/F Billion Plaza II, 10 Cheung Yue Street, Lai Chi Kok, Kowloon, Hong Kong
email : laichikok@hbzhongkong.com

Kwun Tong Branch

Room G 29/F, 7, Shing Yip Street
Kwun Tong, Kowloon, Hong Kong
email : kwuntong@hbzhongkong.com

Hung Hom Branch

805, 8/F,Hung Hom Commercial Centre “B”
37, Ma Tau Wai Road, Hung Hom, Hong Kong
email : hunghom@hbzhongkong.com

How To Lodge Complaints



Habib Bank Zurich (Hong Kong) Limited
a Restricted Licence Bank

At Habib Bank Zurich (Hong Kong) Limited, a Restricted Licence Bank customers mean our business and Customer satisfaction is essential to our reputation and professionalism. It is our promise, which we would always like to keep as one of our top priorities. To keep this promise, we need your views and feedback on our products and services.

All comments /complaints /queries received will be treated with strict confidentiality.

Please provide brief details below. Please use additional blank paper, if required.

Contact Number:

Account Number:

Contact Person:

Customer Signature:

Date:

Customer Information

Customer Name:
