

INTERNET BANKING - HBZweb

- 14 User ID/Password Not received Not activated Locked Other, specify details _____
- 15 HBZotp (One Time Password) Token Registration, specify details below.
- HBZweb Login/User name (case sensitive)
- Mobile number + country code / area code
- Email ID @
- 16 Secure Key Not received Not activated
- 17 Requested functionality not appearing, specify details _____
- 18 Transaction(s) not executed through internet service, specify details _____
- 19 Other, specify details _____

 SMS SERVICE - HBZgsm

- 20 GSM banking alerts - change phone number, specify mobile number + country code / area code
- 21 Alert/Message not received, specify details _____

 FACSIMILE SERVICE - HBZfax

- 22 Change in FAX number, specify fax number + country code / area code
- 23 FAX not received, specify details _____

 GENERAL BANKING

- 24 Cheque book not received
- 25 Returned cheque(s) not received, specify details _____
- 26 Other, specify details _____

 OTHER INQUIRIES

I/We agree to abide by all the Terms & Conditions applicable to the operations of the said account(s) products and services.

Yours faithfully.

authorized signatory(s)

Place _____
city & country

Date

day

month

year

FOR OFFICE USE**Bank Representative's declaration,**

I have verified the particulars of the Applicant(s) on the basis of his/her/their documents (*copies attached*) and I am satisfied with the identity of the Applicant(s) who were met in person.

SV

Bank representative's name _____

Date
day month year

bank representative's signature

Relationship manager's name _____

Date
day month year

relationship manager's signature

NOTE: In the case of multiple signatories, authorized signatories must sign as per the account mandate

The customer understands that the Bank shall not be held responsible for any erroneous transaction(s) arising out of incorrect, incomplete or illegible details provided by the Customer.