



Date     
day month year

The Manager,

\_\_\_\_\_ Branch,  
Hong Kong

**CUSTOMER REFERENCE**

Customer account number

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Account title \_\_\_\_\_

Dear Sir/Madam,

This is to confirm that I/we have received a sealed envelope containing my/our Username and Password for HBZweb/HBZwap banking, related to the account details specified above. Please activate the HBZweb/HBZwap Username and Password upon receipt of my/our acknowledgement which is duly signed.

I/We hereby realize/confirm that:

- the Username and Password is the same for both HBZweb and HBZwap banking.
- the browser program on my computer must be shutdown/closed/terminated in order to avoid unauthorized access.
- the browser program must supports 128-bit encryption for higher grade security.

I/We further confirm that I/we have been strictly instructed by Habib Bank Zurich (Hong Kong) Limited (HBZ) not to reveal the HBZweb/HBZwap Username and Password to any other person whatsoever and that HBZ is not responsible for any consequences if I/we do otherwise.

Yours faithfully.

**FOR OFFICE USE**



\_\_\_\_\_  
authorized signatory(s)

signature

Verified by \_\_\_\_\_

**NOTE:** In the case of multiple signatories, authorized signatories must sign as per the account mandate.

The customer understands that the Bank shall not be held responsible for any erroneous transaction(s) arising out of incorrect, incomplete or illegible details provided by the customer. The customer undertakes to inform the Bank in the event there are any changes in the contact details.