

Reset Password

If you forget your password, you can reset it by following the steps below:

Resetting your password using the desktop website

Step 1:

Click on "Forgot/Reset Password"

Habib Bank Zurich (Hong Kong) Lin	lited,
Welcome to HBZweb Banking	
Username	
Subscribe to HBZweb How to activate? Password	A CARLON AND A CAR
Forgot/Reset Password How to reset? Result of	
Press \triangle icon to refress result under the box on the right side	
W Authenticator C	
 I have read & understood we Security Advisory & agree to abide by 	
Login	and the second sec

Step 2:

Enter your username and click "Proceed"

	Habib Bank Zurich (Hong Kong) Limited
Username •	Forgot Password Step 1 of 2
HKTEST987	
► Proceed ×	ancei

<u>Step 3:</u>

Provide the answers to your security questions to verify your identity, and click "Proceed" to receive a One-Time Password (OTP) via SMS on your registered mobile number

Habib Bank Zurich (Hong Kong) Limited	
Forg	ot Password Step 2 of 2
hktest987	
What is your mother's maiden name? •	In what city were you born? -
Test	Hong Kong
What was the make of your first car? •	
Random	
► Proceed ★ Exit	



<u>Step 4:</u>

Enter the received OTP and click "Submit"

Habib Bank Zurich (Hong Kong) Limited		
	Verify OTP (One-Time Password)	
	OTP can be resent in 112 seconds	
	JSY: 624474	
	Submit Cancel	

<u>Step 5:</u>

Enter your new password and click "Confirm"

. E	Habib Bank Zurich (Hong Kong) Limited	9	
		Usename	
		16991.hkbest967	
		Password	
			٢
		Repeat Password	
			Ð
		Password should contain alphanumeric and special characters. At li alphabetic character must be in uppercase and at teast one must be lowercase. Repeat characters are not allowed. Password should no same as one of the 5 previously used passwords. Minimum length r 10.	east one a in it be the required is
		Confirm X Cancel	

Once you have successfully created your new password, you will see the below message on your screen

Habib Bank Zurich (Hong Kong) Limited	
	Message
	Parswold Set Successing. Presenting in again to sket long the approximation.